

# LCBO

## Quality Assurance Service Fee Schedule 2023

Activity	Fees	
<b>Warehouse Corrective Work</b>		
Inspection	\$1.25 - \$3.50	per case
Pallet Rework	\$95.00- \$110.00	Per pallet corrected, plus \$25/P.O Admin
Pallet Corrections	\$25.00 - \$50.00	Per pallet, tiers, breakage removal, etc.
Repacking Cartons/Trays	\$5.50 - \$8.50	Per case (plus cost of corrective material)
Re-Labeling SCC labels	\$4.00	Per case
Re-Taping	\$2.50 - \$5.25	Per case or tray
Ongoing noncompliant shipping fee	\$250 - \$750	Per P.O: ongoing noncompliant problem loads
Non-compliant Ti-Hi fee	\$250, \$500, \$750	Per P.O, escalating
Non-Conveyable Shipping Container	\$4.00	Per case or tray
Selling unit correction	\$6.00 - \$10.00	Per case, variable by complexity
Printing GTINs for Labelling applications	\$75.00 + up	Per set 1,000 +
Correct non-compliant selling units (retail)	\$0.50 + up	Per selling unit
<b>Return or Destroy Warehouse Inventory</b>		
Domestic Return	\$100.00-\$150.00	Admin fee - Warehouses vary + handling/supplier quote
Imported Return	\$150.00-\$250.00	Admin fee - Warehouses vary + handling/supplier quote
Warehouse handling charge	\$1.50	Per case / tray
Warehouse recycling fee	\$4.50 - case or tray	Per case / tray
Floor loaded containers for return to supplier	\$1.50	Per case / tray
<b>Product Investigation / Product Recall</b>		
Sample Coordination	\$50.00	Per hour
Freight	\$20.00	Per case
Investigation actions at Retail	Varied	by complexity, scope of investigation, distribution, impact
Destruction of wholesale returns	\$6.00	Per case - plus supplier quote per case/other fees
Destroy non-saleable inventory (at LCBO retail)	\$6.00	Per case - plus supplier quote per case/other fees
QA Alerts - Channel notifications of recall / quarantine	\$125.00	Per sales channel
Product Traceability Report (inadequate or late)	\$250 - \$750	Per report requested
<b>Other - Admin Fees, General Fees</b>		
General Administrative Fees	\$100.00 - \$250.00	Per invoice
Hourly Charge	\$50.00 - \$100.00	Per hour
In Market Shipping Container Packaging Reviews	\$75.00	Per carton or tray
<b>Penalties</b>		
Trailer / Inter-modal container non-compliance Penalties	\$750-\$1,000.00	Per PO, non-compliant shipping
Lot Code / Date code issues Penalties	\$2.00 - \$3.00	Per carton or tray
Packaging Non-Compliance Penalties	\$1.00 + up	Per carton or tray
Packaging Non-Compliance PO Warning	\$150.-\$250	Per P.O warning
Selling Unit Non-Compliance Penalties	\$2.00 to \$5.00	Per carton or tray
Light Weight Glass Penalties	\$1.00	Per Bottle
<i>See Doing Business with LCBO, QA Policies, Lightweight Glass</i>		
<b>Laboratory Standard Fees</b>		
Standard analysis, Wine, Beer, Cider, Coolers & other Ready to Drink		\$250.00, per sample
Standard analysis, Distilled / Spirit product		\$225.00, per sample
Lab processing fee (when standard fee is not applicable)		\$50.00, per sample
<i>For inquiries on laboratory testing services please contact <a href="mailto:quality.assurance@lcbo.com">quality.assurance@lcbo.com</a></i>		

The QS Fee Schedule is intended only as a guide and may not reflect all scenarios requiring corrective work with associated costs, or related penalties. Where there are questions about the LCBO Product Packaging Standards and fees, we invite our vendor partners to contact us in advance of shipping to provide additional details to help us determine if any corrective work and additional fees may be necessary. Inquiries should be directed by email to: [quality.services@lcbo.com](mailto:quality.services@lcbo.com). We will do our best to respond to any such inquiries in a timely manner including providing feedback regarding any non-compliance, corrective work requirements and associated cost estimates.