

Order Pick Up Factsheet For Convenience Stores

BEER STORE

01 - Place Order



Order via LCBO's online ordering system, wholesale.lcbo.com



Less than
48 CASES

If your order from The Beer Store (TBS) is less than 48 cases, you must pick up at your assigned TBS store



If your TBS order is 48 cases or more, your order will be delivered

02 - Order confirmation - email

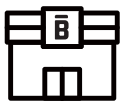


Order confirmation email

PO#12345

Note: you will need your order number and government-issued I.D to pick up in store

03 - Pickup confirmation - email



You will be assigned a TBS store location to pick up your order



Pick up confirmation email

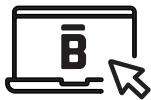
May be sent as early as one hour after placing your order



You must pick up your order within 48 hours or your order will be cancelled

To confirm your assigned TBS pick up store, contact groceryandconvenience@lcbo.com

04 - Pick up at The Beer Store



Prior to your visit you can check store hours and inventory at thebeerstore.ca

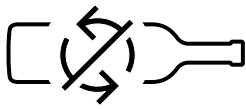


Collect your products from the TBS retail sales floor



Proceed to the checkout, you will only be charged for product that is picked up

Reminders



You cannot change/add to your order at the store



You must show your **order number** and **government-issued I.D.**



You do not pay for the order at the TBS location

Need to make a product claim?

If you need to make a claim against your order, submit via wholesale.lcbo.com

Need more info?

More information can be found on www.doingbusinesswithlcbo.com or by contacting your account manager