| | So-Ale | | Points | Section F | | |
|--|----------------|-------|---|--|---|--|
| 1 | Section weight | Total | | Section Score Auditor Findings Section A: Social Responsibility | # A | |
| A | | | | 4 Employee list matches Worlday Training records; Manager identified on employee list. | | |
| ## Comment of the com | | /4 | | A1 | | |
| A contract of the contract of | | | O Untrained employee is working at time of audit or have not notified LCD Dept of required training for new employee. | | | |
| 1 | | | | SKU/s within 3hr timeframe, Operator is familiar with all three claim types on portal). | | |
| Part Company of the process of t | | /4 | | amiliar with claims return process, use this opportunity to provide coaching on the 2 Operator is familiar with only one of either the claims return portal or QA recall process. | A2 | |
| Description of Management of CRIT (CRIT (CRIT) (C | | | | | | |
| Description of Management of CRIT (CRIT (CRIT) (C | | | | CBR App/ 2463 is located at POS with entiries recorded in last 7 days. | | |
| Part | | /4 | † | llenge and Refusal app and/ or LCB 2463 is located at the cash register area. If C&R | А3 | |
| Part | | | | ill beverage alcohol sales. (C&R participation is mandatory on a fiscal period basis). | | |
| The contract of the contract o | | | | | | |
| The control of the co | | | | /4 | rmation Board, Responsible Service Program Signage x2 (1 large format 8x11 sign and | |
| Service of the company of the compan | | . /4 | /4 | | , 1 | cash), LCO hours decal with current hours of operation, French Language Poster |
| Production for the conderfung was only a for all for a | 30% | /16 | | request form on DBWL). | | |
| Process Proc | | 716 | | Section 8: Sales | В | |
| A | | /4 | . | oty bottle deposit returns are accepted during operating hours of the LCO store, or minimum 100 SQFT storage area. | | |
| Provided inflowing solid and send an earlier or electronic property and selection and | | | | stored in minimum 100 SQFT secure storage area separate from retail space. (Should | B1 | |
| Description of the control of the co | | | | Program requirements are not being met (see audit item B1). If process can be improved, provide coaching on this from a customer service | | |
| 2 | | | | identified on electronic journal records/ accounting records.) | | |
| A contract of the contract of | 20% | | | n host business sales. Based on a review of a sample of two non-consecutive weeks of 2 incurate electronic journal records/ accounting records in evidence but wholesaler of record not identified. Please provide coaching stressing the incurrance electronic powrant records/ accounting records in evidence but wholesaler of record not identified. Please provide coaching stressing the incurrance electronic powrant records/ accounting records in evidence but wholesaler of record not identified. Please provide coaching stressing the incurrance in the i | B2 | |
| Exercise control of any material for the control of any material for any material for the control of any material for any materi | | | Operator is not able to produce accurate records for two non- consecutive weeks of sales. Please provide coaching stressing the importance of | | | |
| Book and in a season of a service of the service of | | | | | | |
| Section of the control of the contro | | | | В3 | | |
| Section of Section producing for the proof of common from the College register in the College register is settled to the College register in the Col | | | ed on a review of a sample of two non-consecutive weeks of sales. | | | |
| The class work havings classification only the price information (yet x100). But form a support of 20 ML, how many any price annexity in x100). But form a support of 20 ML, how many any price annexity in the 20 ML (price annexity) in x100 ML (price annexity). The classification of the 20 ML (price annexity) in x100 ML (price annexity) in x100 ML (price annexity). The classification of the 20 ML (price annexity) in x100 ML (price annexity) in x100 ML (price annexity). The classification of the 20 ML (price annexity) in x100 ML (price annexity) in x100 ML (price annexity). The classification of the 20 ML (price annexity) in x100 ML (price annexity) in x100 ML (price annexity) in x100 ML (price annexity). The classification of the 20 ML (price annexity) in x100 ML (price annexit | | | 0 | Section 8 Total | | |
| Description with become product or security to the control of programs of production of the control of | | | | · | С | |
| Secretary 2 and general systems in grant offerings. 150 years of care channel diseases in the large of the secretary of the s | | /4 | † | store sells beverage alcohol only for the prices determined by the LCBO. Based on a | C1 | |
| A continue to sample (amonth system to graft Stidgs, LTV), and Case Cach Assau to the Cach Assau to | | / | | ale system? | | |
| Comment of the company of the temporal company of the | | | $\vdash \vdash \vdash$ | | | |
| Secretary in the store included regregated. | 18% | | | Prator is usine Lexmark system to print Bintaes. LTO's and Case Cards - Access to the | | |
| Committee in the control of the cont | | /4 | ļ | Most recent price change batch was printed within the last 14 days. Most recent price change batch was printed within the last 14 days. | C2 | |
| Projection & source float the first flow registering for close of the control o | | | igsquare | demonstration. | | |
| Column C | | | <u> </u> | reator is aware that they may refund non-saleable return products when accompanied non-saleable products of Non-saleable return products (see audit item C3). | | |
| Registration is not assigned to the control of th | | /4 | | ude: PET product, plastic, tetra, cream liqueurs, all beer. Items cannot be returned to 1 hoperator was aware that they can refund non-alaeble returns with a recept and process the return via Calams Return App. Operator cannot identify 3 hose and item 16 for coarding contons. | СЗ | |
| EU or so has sufficient product selection board on foodplan 2 | | | | eipt. The operator is not aware of non- saleable returns policy and cannot provide 3 examples of non-saleable products (see audit item C3 for coaching | | |
| Description | | | | 4 Snelves fully stocked | | |
| Section Description Section Description Section Description | | /4 | | area has sufficient product selection based on floorplan 2 SON or more of shelves are stocked, delivery expected within 1-2 days | C4 | |
| Section is Stort Dynamics, Selection is Selected in Selection in S | | | † | | | |
| 4 becape search as the control of th | | /16 | 0 | Section C: Tota | D | |
| and on a realise of forecast increase, bottle deposit celection and returns were appropriately effected in the footer's forecast increase, bottle deposit celections and returns were appropriately effected in the footer's forecast increase, bottle deposit amounts included as executable by detections record records deposit amounts included as executable by detections record records to deposit amounts included as executable by detections record records to deposit amounts included as executable by detections record records and provided and an executable by detections and deposits and forecast included in the property of the foot of the property deposits and of the calculation of the foot of the calculation of the deposits and of the calculation of the foot of the calculation of the calculation of the foot of the calculation of the calculation of the foot of the calculation of the calculation of the foot of the calculation of the foot of the calculation of the calculation of the foot of the calculation of the calculation of the foot of the calculation of the c | | | | | | |
| Secretion is review of financial records, bottle deposit collections and returns were appropriately effected in the table sharp is secretically expected proposition of the propriate interval to the proposition interval | 4 | /4 | | Section is less than 50% of host business retail space. 2 Beverage alcohol was less than 50% of retail space, not appropriately segregated from other goods as reflected in floor plan of record. (provide constraints of trial space) with the special space of the | D1 | |
| Securic or services of financial records, buttle depost collections and resources services of financial records. Duttle depost collections and distances for career and protocol fluctures are appropriately reflected in the store's financial records. Depost amounts should be executed by defendence record are records to begin put common countries grantee countries. 1 | | | † | costring on LLU/ Agency action adjustments). LCO/ Agency section is greater than 50% of retail space or does not match floor plan on record. (provide coaching on socially responsible beverage | | |
| Based on a review of financial records, bottle deposits collections and feature with the control feature of the co | | | \vdash | ACCIDITATION 7- | | |
| Security of peter control consideration of the control is largely with common accounting grantices (lightly, organized by data and fact of the control in 2 decided in 5 goldcales). Bits to the deliphic the standards of default of the control in Cold Spin. This is not deliphic the standards of default of the control in Cold Spin. The control in Cold Spin in the control in Cold Spin in Cold | | 10 | | ed on a review of financial records, bottle deposit collections and returns were ropriately reflected in the store's financial records. Deposit amounts should be Records of bottle deposit collections and returns for current fiscal year are available. (provide coaching on record keeping LCO/ Agency program | | |
| This store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the store displays the standard external LCID sign. If the current LCD store certificate or Letter of Extension is displayed. This is mandatory for all authorized LCCDs and Agency stores. If the current LCD store certificate or Letter of Extension is displayed. This is mandatory for all authorized LCCDs and Agency stores. If the current LCD store certificate or letter of Extension is displayed. This is mandatory for all extensions a displayed standard (idea not exceed fit all all authorized LCCDs and Agency stores. If the current LCD store certificate or letter of Extension is displayed. This is mandatory for all extensions in store and the store | | /4 | | essible by electronic record or records in keeping with common accounting practices lible, organized by date and fiscal year for at least previous 2 fiscals if applicable). | | |
| Do In Internal Service Act (Ottobiol) In Service | | | \vdash | No records are available (provide coaching on record leeping LCO/ Agency grogram requirements). | | |
| Do the properties extracted color program, no Agency signage can be present and view versal. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for displayed mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for displayed mandatory for all authorized LCOs and Agency stores. Do the current ICCO Store Certificate or Latter of Extension is displayed. This is mandatory for displayed mandatory in the present and the current cur | | | ļ ļ | m is represented in French if located in a "designated area" under the French | | |
| The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. 4 The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. 5 The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. 6 The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. 6 The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. 6 The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. 7 The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCO Store Certificate or LCO Certificate or LCCO Certif | | /4 | ļ | guage Services Act (Ontario)). The appropriate external signage was present but not installed. Old Agency signage removed. The appropriate external signage was present but not installed. Old Agency signage removed. | D3 | |
| The current LCO Store Certificate or Letter of Extension is displayed. This is mandatory for all authorized LCOs and Agency stores. 1 The current conflictant/ temporary extension better was not appropriately displayed and was not readly available (provide caching). 2 The current conflictant/ temporary extension better was not appropriately displayed and was not readly available (provide caching). 3 The current conflictant/ temporary extension better was not appropriately displayed and was not readly available (provide caching and information). 4 Stock pilling in read all areas complies with health and safety standards (does not exceed 6ft to all) for safe customer has access are the minimum width of 3 feet to all or for safe customer has access are the minimum width of 3 feet to all or for safe customer has access are the minimum width of 3 feet to all or for safe customer has access are the minimum width of 3 feet to all or for safe customer has access are the minimum width of 3 feet to all or for safe customer has access are not compliant with health and safety standards and off or safe customer has access were not compliant with health and safety standards and off or safe customer has access were not compliant with health and safety standards and off or safe uses were compliant with health and safety standards and off or safe uses were compliant with health and safety standards and off or safe uses were compliant with health and safety standards and off or safe uses to extend the safety standards and off or safe uses to extend the safety standards and off or safe uses were compliant with health and safety standards and safety standards. The safety standards and safety standards and safety standards and safety standards and safety standards. The safety standards and safety standards and safety standards and safety standards and safety stand | | | igsquare | ongs to LCO program, no Agency signage can be present and vice versa). Appropriate external signage is not present and displayed outside of the LCO/Agency store. | | |
| all authorized LCOs and Agency stores. Description in retail areas compiles with health and safety standards (does not exceed off tail). Askes in all areas where the customer has access are the minimum width of 3 feet to all low for safe customer has access are the minimum width of 3 feet to all low for safe customer has access are the minimum width of 3 feet to all low for safe customer navigation. Description in retail areas compiles with health and safety standards (does not exceed off tail). Askes in all areas where the customer has access are the minimum width of 3 feet to all low for safe customer navigation. Description in retail areas where the customer has access are the minimum width of 3 feet to all low for safe customer navigation. Description in retail areas where the customer has access are the minimum width of 3 feet to all low for safe customer navigation. Description in retail areas where the customer has access are the minimum width of 3 feet to all low for safe customer navigation. Description process and the customer navigation and safety standards but does not make adjusted and of a value in areas where the customer has access were not complant with health and safety standards but does not make the planted return of walds. All low Add does not make purpose calcular/LCO dept not creating. All low Add does not make purpose calcular/LCO dept not creating. All low Add does not make purpose calcular/LCO dept not creating. All low Add does not make purpose calcular/LCO dept not creating. All lowers when entering store and offered austicace in LCO area. All lowers when entering store and offered austicace in LCO area. All lowers when entering store and offered austicace in LCO area. All lowers when entering store and offered austicace in LCO area. All lowers when entering store and offered austicace in LCO area. All lowers when entering store and offered austicace in LCO area. All lowers when entering store and offered austicace in LCO area. All lowers when entering store and off | | | <u> </u> | | | |
| Box pilling in retail areas compiles with health and safety standards (does not exceed 6ft tail). Asket in all areas where the customer has access are the minimum width of 3 feet to allow for safe customer navegation. Box pilling paractics in the retail areas were compilant with health and safety standards but store is areas where the customer has access are the minimum width of 3 feet to allow for safe customer anveigntion. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards but store is mess, due to delivery arriving that day. Box pilling paractics in the retail areas were compilant with beath and safety standards for the safety in contended in the safety and that the paractics in the safety standar | | /4 | | | D4 | |
| Block pilling in retail areas compiles with health and safety standards (does not exceed of tail). Alsies in all areas where the customer has access are the minimum width of 3 feet to allow for safe customer navigation. Value of the properties of the presence of supplier value—add/ promotional products in the LCO/ Agency? What, if any is the presence of supplier value—add/ promotional products in the LCO/ Agency? What, if any is the presence of supplier value—add/ promotional products in the LCO/ Agency? Value Add matches promo calendar/LCO dept not motified. Value Add matche | | | | The current conflicted temporary extension letter was not appropriately displayed and was not readily available (provide coaching and inform operator to contact LCO Dept). | | |
| Block pilling in retail areas complies with health and safety standards (does not exceed 6ft plants) 10 bit oil). Make is mill areas were the customer has access are the minimum width of 3 feet to allow for safe customer navigation. 2 bit of plants in a live as were the customer has access are the minimum width of 3 feet to allow for safe customer navigation. 2 bit of plants and with safeth and safety standards and or alters in areas where the customer has access were not compliant with health and safety standards and or alters in areas where the customer has access were not compliant with health and safety standards and or alters in areas where the customer has access were not compliant with health and safety standards and or alters in areas where the customer has access were not compliant with health and safety standards and or alters in areas where the customer has access were not compliant with health and safety standards and or alters to adjust the service of supplier value—add/ promotional products in the LCO/ Agency? 2 but not add matches promo calendar/LCO dept not notified. 4 Value Add matches promo calendar/LCO dept not notified. 4 Created when entaining store and efferted assistance in LCO area. 4 Created when entaining store. 5 Products should have a minimum of 2 facings, aside from small (375ml and less behind the cash) and large format (1.75t and up) bottles 5 Products should have a minimum of 2 facings, aside from small (375ml and less behind the cash) and large format (1.75t and up) bottles 6 Products should have a minimum of 2 facings, aside from small (375ml and less behind the cash) and large format (1.75t and up) bottles 7 In the facing provide coaching on merchandising and product selection in the LCO/ Agency section). 8 In the facing provide coaching on merchandising and product selection in the LCO/ Agency section). 9 In the facing provide coaching on merchandising and product selection in the LCO/ Agency werehanding and first in usual purpose. 9 In the facing provide coachi | | | | compliant with health and safety standards (see audit item DS). | | |
| De What, if any is the presence of supplier value- add/ promotional products in the LCO/ Agency? What, if any is the presence of supplier value- add/ promotional products in the LCO/ Agency? What, if any is the presence of supplier value- add/ promotional products in the LCO/ Agency? What, if any is the presence of supplier value- add/ promotional products in the LCO/ Agency? Draw Add matchine promo calendar/LCO dept not notified. If a continue of the level of customer service offered and LCO/ Agency atmosphere meet accepted standards? (Positive shopping environment, good product selection, professional employee conduct). Draw Add matchine promo calendar/LCO dept not notified. If a condition of the level of customer service offered and LCO/ Agency atmosphere meet accepted standards? (Positive shopping environment, good product selection, professional employee conduct). Draw facings and category families are bageline. If a volue facings and category families are bageline. If a volue facings and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a volue facing and category families are bageline. If a | | /4 | | k pilling in retail areas compiles with health and safety standards (does not exceed 6ft Alsies in all areas where the customer has access are the minimum width of 3 feet to 2 Block pilling practices in the retail areas were compiliant with health and safety standards but store is messy due to delivery arriving that day. | D5 | |
| What, if any is the presence of supplier value—add/ promotional products in the LCO/ Agency? Value Add matches promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value Add does not match promo calendar/LCO dept not notified. Value A | | | /4 | Block pilling practices are not compliant with health and safety standards and/ or aisles in areas where the customer has access were not compliant | | |
| What, if any is the presence of supplier value-add/ promotional products in the LCO/ Agency? 2 Value Add matches promo calendar/LCO dept not notified. 4 Orested when entering store and offered assistance in LCO area. 4 Greeted when entering store and offered assistance in LCO area. 5 Orested when entering store and offered assistance in LCO area. 6 Orested when entering store and offered assistance in LCO area. 7 Once presend or offered assistance in LCO area. 8 Products should have a minimum of 2 facings, aside from small (375ml and less behind the cash) and large format (1.75t and up) bottles 9 Once presend or offered assistance in LCO area. 4 Two facings and category families are tagether. 2 Two facings and up (Provide coaching on merchandring and product selection in the LCO/ Agency section). 9 Once presend or offered assistance in LCO area. 4 Two facings and up (Provide coaching on merchandring and product selection in the LCO/ Agency section). 9 Once presend or offered assistance in LCO area. 4 Two facings and up (Provide coaching on merchandring and product selection in the LCO/ Agency section). 9 Once presend or offered assistance in LCO area. 1 A two facings and up (Provide coaching on merchandring and product selection in the LCO/ Agency section). 1 A discount shallow product selection in the LCO/ Agency section). 1 A discount shallow product is durity issue not retained provide coaching regarding LCO/ Agency pregram requirements on shall spaced product selection). 1 A discount shallow product is durity issue not retained provide coaching regarding LCO/ Agency program requirements on shall spaced product selection). 1 A discount shallow product selection in the LCO/ Agency program requirements on shall spaced product selection). 1 A discount shallow product selection in the LCO/ Agency program requirements on shall spaced product selection). 1 A discount shallow product selection in the LCO/ Agency program requirements on shall spaced product selection). 2 A discount shallow pro | | | | | | |
| Agency? O table Add does not match promo calendar/LCO dept not notified. If rom observation, does the level of customer service offered and LCO/Agency atmosphere meet accepted standards? (Positive shopping environment, good product selection, professional employee conduct). O see greed or offered assistance in LCO area. In the facility of the cash) and large format (1.75L and up) bottles LCO shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in height in total. (Due to varied store byouts, acceptable shelving can include, standard shelving units/ rows, fridge racking, shelving located behind the counter for small format bottles). Date of the cash and large format (1.75L and up) bottles LCO shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in height in total. (Due to varied store byouts, acceptable shelving can include, standard shelving located behind the counter for small format bottles). Date of the cash and large format (1.75L and up) bottles LCO shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in combined length. LCO shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in combined length. LCO shelving is industry standard, free of dust, and at least 80 linear ft, incombined length. Jean of the cash in the LCO Agency section). Jean of the cash in the LCO Agency section in the LCO Agency section in the LCO Agency section. Jean of the LCO Agency section in the LCO Agency section in the LCO Agency section in the LCO Agency section. Jean of the LCO Agency section in the LCO Agency | | /4 | | at, if any is the presence of supplier value- add/ promotional products in the LCO/ | D6 | |
| ## Greeted when entering store and effered assistance in LCO area. ## Greeted when entering store and effered assistance in LCO area. ## Greeted when entering store. ## Two facings and category families are tegether. ## Two facings and category families are tegether. ## Two facings and category families are tegether. ## Two facings and product selection in the LCO / Agency section). ## Two facings and up Provide coaching on merchandising and product selection in the LCO / Agency section). ## LCO shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in length in total. [Due to varied store layouts, acceptable shelving can include, standard shelving units/ rows, fridge racking, shelving located behind the counter for small format bottles). ## Depth in total. [Due to varied store layouts, acceptable shelving can include, standard shelving units/ rows, fridge racking, shelving located behind the counter for small format bottles). ## Depth in total. [Due to varied store layouts, acceptable shelving can include, standard shelving units/ rows, fridge racking, shelving located behind the counter for small format bottles). ## Depth in total. [Due to varied store layouts, acceptable shelving can include, standard shelving located behind the counter for small format bottles). ## Depth in total. [Due to varied store layouts, acceptable shelving can include, standard shelving located behind the counter for small format bottles). ## Depth in total. [Due to varied store layouts, acceptable shelving can include, standard shelving located behind the counter for small format bottles). ## Depth in total. [Due to varied store layouts, acceptable shelving can include, standard shelving located coaching regarding LOO/ Agency program requirements on shelf space/ product selection). ## Depth in total coaching on merchandising and product selection in the LCO/ | | | † | nt.ye | | |
| From observation, does the level of customer service offered and LCO/ Agency strosphere meet accepted standards? (Positive shopping environment, good product selection, professional employee conduct). 2 Greeted when entering store. 0 Not greeted or offered assistance in LCO area. 4 Now facings and category families are tagether. 2 Two facings and category families are tagether. 2 Two facings and unterprofessional employee section in the LCO/ Agency section). 4 Store shehing is in industry standard (1 ft depth) and at least 80 linear ft in length in total. (Due to varied store layouts, acceptable shehving can include, standard shehving units/ rows, fridge racking, shelving located behind the counter for small format bottles). 5 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 SqFt are permitted (LCO shelves, fridge, behind cash). This is a mandatory LCO requirement. | | | | | | |
| selection, professional employee conduct). 0 Not greened or offered assistance in LCO area. 4 No facings and category families are together. 2 Two facings and category families are together. 2 Two facings and category families are together. 3 Two facings and product selection in the LCO / Agency section). 4 Store shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in height in total. [Due to varied store layouts, acceptable shelving can include, standard shelving units/ rows, fridge racking, shelving located behind the counter for small format bottles). 5 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 SqFt are permitted (LCO shelves, fridge, behind cash). This is a mandatory LCO requirement. | | | /4 | | m observation, does the level of customer service offered and LCO/ Agency | |
| Products should have a minimum of 2 facings, aside from small (375ml and less behind the cash) and large format (1.75k and up) bottles 2 two facings and category families are tagether. 2 two facings and product selection in the LCO/ Agency section). 4 two facings and up (Provide cacching on merchandising and product selection in the LCO/ Agency section). 5 LCO shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in length in total. (Due to varied store layouts, acceptable shelving can include, standard shortles). 6 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 SqFt are permitted (LCO shelves, fridge, behind cash). This is a mandatory LCO requirement. 7 A who facings and category families are tagether. 2 two facings and product selection in the LCO/ Agency section). 4 Strong industry standard, free of dust, and at least 80 linear ft. in combined length. 2 the department of dust, and at least 80 linear ft. in combined length. 3 A department of dust, and at least 80 linear ft. in combined length. 4 Strong industry standard, free of dust, and at least 80 linear ft. in combined length. 5 A department of dust, and at least 80 linear ft. in combined length. 6 A department of dust, and at least 80 linear ft. in combined length. 7 A department of dust, and at least 80 linear ft. in combined length. 7 A department of dust, and at least 80 linear ft. in combined length. 7 A department of dust, and at least 80 linear ft. in combined length. 8 A department of dust, and at least 80 linear ft. in combined length. 9 A department of dust, and at least 80 linear ft. in combined length. 9 A department of dust, and at least 80 linear ft. in combined length. 9 A department of dust, and at least 80 linear ft. in combined length. 9 A department of dust, and at least 80 linear ft. in combined length. 9 A department of dust, and at least 80 linear ft. in combined length. 9 A department of dust, and at least 80 linear ft. in combined length. 9 A de | | | | ction, professional employee conduct). | D7 | |
| Products should have a minimum of 2 facings, aside from small (375ml and less behind the cash) and large format (1.75L and up) bottles 2 Two facings and up (Provide coaching on merchandising and product selection in the LCO) Agency section). 4 Uses than two facings (Provide coaching on merchandising and product selection in the LCO) Agency section). 4 Sore shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in height in total. (Due to varied store layouts, acceptable shelving can include, standard shelving units/ rows, fridge racking, shelving located behind the counter for small format bottles). 5 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 Spft are permitted (LCO shelves, fridge, behind cash). This is a mandatory LCO requirement. 7 Where facings and up (Provide coaching on merchandising and product selection) in the LCO) Agency section). 4 Sore shelving is industry standard, free of dust, and at least 80 linear ft, in combined length. 5 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 6 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 7 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 8 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 9 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 9 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 9 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 9 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 9 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, in combined length. 9 Adequate shelving is industry standard; free of dust, and at least 80 linear ft, | | | | | | |
| the cash) and large format (1.7St and up) bottles Comparison of the cash and large format (1.7St and up) bottles Uses than two facings (Provide coaching on merchandings and product selection in the LCO/ Agency section). | | | | | | |
| LCO shelving is in keeping with industry standard [1 ft depth) and at least 80 linear ft in length in total. (Due to varied store layouts, acceptable shelving can include, standard shelving unity rows, fridge racking, shelving located behind the counter for small format bottles). 2 Interpretation of the product is doubly stock not retaked (provide coaching regarding LCO/ Agency prepriam requirements on shelf space/ product selection). 4 Seasonal display is merchandised safely and totals approximately 16 Spft. 2 Not appropriately merchandised safely and totals approximately 16 Spft. 4 Seasonal display is merchandised and/ or less than 16 Spft in total. (Adequate shelving lengths and condition but product is doubly stock not retaked (provide coaching regarding LCO/ Agency program requirements on shelf space/ product selection). 4 Seasonal display is merchandised safely and totals approximately 16 Spft. 2 Not appropriately merchandised and/ or less than 16 Spft in total. | | | | | | |
| LCC shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in least part of the country standard (1 ft depth) and at least 80 linear ft in least part of the country standard shelving units/rows, fridge racking, shelving located behind the counter for small format bottles). 2 Accounts shelving lengths and condition but product is dusty/ stock not rotated [provide coaching regarding LCD/ Agency merchandising and first in fert out paraclism). 4 Seasonal display is merchandised afrely and totals approximately 16 Spft. 2 Not appropriately merchandised afrely and totals approximately 16 Spft. 4 Seasonal display is merchandised afrely and totals approximately 15 Spft. 2 Not appropriately merchandised and/or less than 16 Spft in total. 1/4 | | | | Less than two facings (Provide coaching on merchandising and product selection in the LCO/ Agency section). | | |
| bength in total. (Due to varied store layouts, acceptable shelving can include, standard shelving units/ rows, fridge racking, shelving located behind the counter for small format bottles). 2 | | | | shelving is in keeping with industry standard (1 ft depth) and at least 80 linear ft in | | |
| bottles). 0 Seriong Is : 4D linear ft. [provide coaching regarding LCO/ Agency program requirements on shall spaced product selection). 4 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 SqFt are permitted (LCO shelves, fridge, behind cash). This is a mandatory LCO requirement. 14 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 SqFt are permitted (LCO shelves, fridge, behind cash). This is a mandatory LCO requirement. | | | | th in total. (Due to varied store layouts, acceptable shelving can include, standard ving units/ rows, fridge racking, shelving located behind the counter for small format 2 Adequate tabelving lengths and condition but product is dusty/ stock not rotated (provide coaching regarding LCO/ Agency merchandising and first in, first out practices). | | |
| D10 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 SqFt are permitted (ILCO shelves, fridge, behind cash). This is a mandatory ICO requirement. | | | tles). | | | |
| D10 Seasonal Display is in evidence. Multiple positions/ configurations to total 16 SqFt are permitted (ILCO shelves, fridge, behind cash). This is a mandatory ICO requirement. | | | 4 Seasonal display is merchandised safely and totals approximately 16 SqR. | | | |
| permitted (LCO she'ves, fridge, behind cash). This is a mandatory LCO requirement. | | | sonal Display is in evidence. Multiple positions/configurations to total 16 SqFt are | D10 | | |
| april 1 and | | /4 | | mitted (LCO snewes, trigge, permit cash). This is a mandatory LCO requirement. | | |
| | | /4 | † | | | |
| No cross merchandising of socially irresponsible items (no drinking games or energy | | /4 | | | | |
| drinks) are displayed in the LCO section. | | | | 4 No inappropriate or socially irresponsible items were observed in the LCO/Agency section 2 cross merchandising of socially irresponsible items (no drinking games or energy | p | |
| happropriate or socially irresponsible items were observed in the LCO/Agency section. Section D Total: 0 /44 | | /4 | | 4 to isoporgoriste or occisily irresponsible items were observed in the LCO/Agency section 2 happropriate or socially irresponsible items were observed in the LCO/Agency section 3 happropriate or socially irresponsible items were observed in the permitter of LCO/Agency section 4 to isoporgoriste or socially irresponsible items were observed in the permitter of LCO/Agency section 4 to isoporgoriste or socially irresponsible items were observed in the permitter of LCO/Agency section | D11 | |
| Audit Total Score: 0 /88 | 32% | /4 | 0 | 4 No inappropriate or socially irresponsible items were observed in the LCO/Agency section 2 Inappropriate or socially irresponsible items were observed in the parameter of LCO/Agency section 3 Inappropriate or socially irresponsible items were observed in the parameter of LCO/Agency section 4 No inappropriate or socially irresponsible items were observed in the parameter of LCO/Agency section 5 Inappropriate or socially irresponsible items were observed in the parameter of LCO/Agency section 6 Inappropriate or socially irresponsible items were observed in the parameter of LCO/Agency section. | D11 | |