

Ticket Purchasing Details

Online Ordering

Please follow the dedicated link to purchase online:

Trade Symposium

<https://www.vintagesshoponline.com/vintages/public/OrderEventTicket.aspx?programId=128&id=4521158943604820A0692F9E544651E7>

Elsie Awards

<https://www.vintagesshoponline.com/vintages/public/OrderEventTicket.aspx?programId=127&id=BC5ABED4F2F646D988C7229CB03E886E>

STEP 1 – ENSURE YOU HAVE AN ONLINE ACCOUNT

- 1) If you have an existing AGENT type account in Vintages Shop Online and presently phone in to place orders for Vintages Direct programs, you can now switch your account to a self-serve online account. To do so, please call helloLCBO (416-365-5900 or toll free at 1-800-668-5226) and provide helloLCBO with a valid email address not already associated with another personal Vintages Shop Online account;
- 2) Use your existing Vintages Shop Online account;
- 3) Create a personal Vintages Shop Online account by visiting www.vintagesshoponline.com, then follow step 2 through 4.

STEP 2- SIGNING IN TO VSO

Sign on to VSO then paste the URL into the browser,

OR

Follow the prompts to sign in after you have put tickets in the cart.

STEP 3 – GUEST NAMES AND PAYMENT PROCESS

Select the desired number of tickets. Once your desired quantity is in the shopping cart, proceed through the process. At the **Special Instructions text box**, you must enter the following:

- i) Attendee name, Company, Title and any related dietary restrictions you may have. All names can be entered in this text box (up to 10 names). Please use the format example below. Enter one name per line and leave the dietary restriction blank if not applicable.

Joe Smith, LCBO, Manager – nut allergy
Sam Smith, LCBO, Coordinator

If you are ordering multiple tickets, the text box may not be able to fit all required information for multiple attendees. If all details do not fit in the textbox provided, please email attendee details to VintagesSpecialEvents@lcbo.com

Please Note: Credit card information entered during the payment stage must match the billing address of the card used. Your payment will fail if there is a mismatch.

STEP 4 – PRINTING TICKETS & RECEIPTS

Print your tickets and receipt or return to Order History to print your tickets at a later date. You must bring your ticket to each event.

Phone Ordering

helloLCBO 416-365-5900 or toll free at 1-800-668-5226

You will be asked to provide the name, title and dietary restrictions (if applicable) of the attendee. Please have this information ready.

If you are ordering multiple tickets, please email all attendee details to VintagesSpecialEvents@lcbo.com (name, company, title and dietary restriction) rather than providing these details over the phone.

If you purchase your tickets by phone, please provide an email address so that tickets can be sent via PDF.

Please note, these two events are not eligible for any AirMiles Reward Miles. Please do not enter this information when purchasing tickets using a personal VSO account.